

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Mo/Yr Change		Mo/Yr Change		Mo/Yr Change		Mo/Yr Change		A	B	C	D	E	F	G
		Liberty Utilities	National Grid	Liberty	NG	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Notice of Termination Date/Signed (per Settlement V.C.2.a.(ii))	Disposition of Transition Service	
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
	A General Protocol Correspondence, Invoices, Notices and other Communication														√	
	B Human Resources															
HR-1	Payroll Services	7/12	Mark Smith	Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012	
HR-2	Employee Benefits		Mark Smith	Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012	
HR-3	Pension Administration		Mark Smith	Lori Santoro		Mark Smith		Karyle Hills								
HR-4	Labor Relations Support		Mark Smith	Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012	
HR-5	Staffing Support		Mark Smith	Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012	
	C Financial Services															
Fin-1	Financial Reporting		Linda Doering	Ron Boches		Linda Doering		Ron Boches								
Fin-2	Accounting Consulting		Linda Doering	Mike Wald		Linda Doering		Ron Boches								
Fin-3	Financial Training Service		Linda Doering	Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013	
Fin-4	Accounts Payable Processes		Linda Doering	John Napolitano		Linda Doering		Ron Boches								
Fin-5	Accounts Payable Consulting		Linda Doering	John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013	
Fin-6	Cash Management		Linda Doering	Chris DiGilio		Linda Doering		Ron Boches								
Fin-7	Tax Consulting Services		Susan Wan	Arthur Kiperberg		Linda Doering		Ron Boches								
Fin-8	Property Tax Services		Linda Doering	Paula Leaverton		Linda Doering		Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch	Joseph Weber		Linda Doering		Ron Boches								
	D Operations															
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard	Tom Bennett		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013	
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer	Susan Fleck		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012	
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard	John Flint		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher	Gary Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald	Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-6	Maps & Records		Chris Brouillard	Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-7	LNG Compliance and Training		Norm Gallagher	Frank Su		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-8	Gas Engineering and Design		Chris Brouillard	Tim Small		Rich MacDonald	7/12	Daniel McNamara						3/27/2013		
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer	Don Cordone		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald	Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald	Ron Johnson		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-12	Customer Meter Support		Rich MacDonald	Robert Preshong		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-13	Gas Reliability Planning		Chris Brouillard	John Stavarakas		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard	Tim Small		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-15	Codes and Standards		Tim Deppmeyer	Robert Wilson		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012	
Gas Ops-16	Ops Misc		Mike Knott	Pat Burns		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer	John Flint		Rich MacDonald	7/12	Daniel McNamara						1/16/2013	2/16/2013	
	D.3 Gas Control & Procurement															
Gas Supply-1	Gas Control		Norm Gallagher	Tom Amerige		Chico DaFonte		Tom Amerige								
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte	Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-3	Energy Transactions		Chico DaFonte	Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-4	Gas Load Forecasting		Chico DaFonte	Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte	Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte	Liz Arangio		Chico DaFonte		Liz Arangio								
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley	Carol White		William Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry	Sean Morgan		William Sherry		Sean Morgan								
	Project Management															
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard	Daniel Glenning		Rich MacDonald		David Way						11/9/2012	12/9/2012	
Project Mgt-2	Cost Management Access		Linda Doering	Patrick Pensabene		Rich MacDonald		David Way								
	D.6 Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott	Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott	Michele Leone												
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012	

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(v))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(vi))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
HS&E-7	Spill Control/Response	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-8	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-9	Licenses, Permits and Orders	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
Security																
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich								
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich								
Supply Chain and Inventory Management																
Supply-1	Supply Chain Management	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012
Supply-2	Materials Management System Support	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman								
Supply-3	Supplier Contracts	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							11/30/2012	12/31/2012
Supply-5	Fleet Services	Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner								
E Customer Services Support																
Customer Svc-1	Call Center Operations	Nicole Harris		Nancy Cianfone		8/12 Bill Sherry		Nancy Cianfone								
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gibb (Meter Data Services)		8/12 Bill Sherry		Nancy Cianfone								
Customer Svc-3	Collections Process Support	Nicole Harris		Larry Frye		8/12 Bill Sherry		Nancy Cianfone								
Customer Svc-4	New Business Administration	Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster								
Customer Svc-5	Revenue Protection/Diversification & Investigation	Nicole Harris		Jeff Martin		8/12 Bill Sherry		Nancy Cianfone								
Customer Svc-6	Customer Data Migration	8/12 David Carleton/Nicole Harris		Nancy Cianfone		8/12 Bill Sherry		Nancy Cianfone								
F Regulatory Support																
Reg-1	Regulatory Support - General	ChristAne Mason		Michael Laflamme		ChristAne Mason		Michael Laflamme								
Reg-2	Regulatory Reporting	Robert Campbell		Ann Leary		ChristAne Mason		Michael Laflamme								
G Records Management																
Records-1	Identification of Books and Records	7/12 Sarah Knowlton		Sharareh Goldsmith		7/12 Sarah Knowlton		Sharareh Goldsmith								
Records-2	Separation and Transfer of Books and Records	7/12 Sarah Knowlton		Sharareh Goldsmith		7/12 Sarah Knowlton		Sharareh Goldsmith								
H IT Transition Services																
IT-1	Business Application Services	David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley								
IT-2	Collaboration Services (E-Mail)	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley								
IT-3	Data Centers	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley								
IT-4	Client Services	David Carleton		Duane Bloomfield / Harold Pnsker		David Carleton		Madalyn Hanley								
IT-5	Contracts and Licenses	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley								
IT-6	Infrastructure Services	David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley								
IT-7	Networking Support	David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley								
IT-8	IS Energy Management Systems (EMS)	David Carleton		Bill Mays		David Carleton		Madalyn Hanley								
IT-9	Security Services	David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley								

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of March 2013

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		A	B	C	D	E	F	G
		Mo/Yr Change	Mo/Yr Change	Mo/Yr Change	Mo/Yr Change	Mo/Yr Change	Mo/Yr Change	Mo/Yr Change	Mo/Yr Change	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
Schedule A	Service															
A	General Protocol															
	Correspondence, Invoices, Notices and other Communication									√						
B	Human Resources															
HR-1	Payroll Services	7/12	Mark Smith	Laurie Hare		Mark Smith		Karlye Hills							10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith	Lori Santoro		Mark Smith		Lori Santoro							10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith	Lori Santoro		Mark Smith		Karlye Hills							4/11/2013	
HR-4	Labor Relations Support		Mark Smith	Thomas Ryan		Mark Smith		Brian Varga							10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith	Marjane Baer		Mark Smith		Brian Varga							10/18/2012	11/18/2012
C	Financial Services															
Fin-1	Financial Reporting		Linda Doering	Ron Boches		Linda Doering		Ron Boches								
Fin-2	Accounting Consulting		Linda Doering	Mike Wald		Linda Doering		Ron Boches								
Fin-3	Financial Training Service		Linda Doering	Mike Wald		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering	John Napolitano		Linda Doering		Ron Boches								
Fin-5	Accounts Payable Consulting		Linda Doering	John Napolitano		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering	Chris DiGilio		Linda Doering		Ron Boches								
Fin-7	Tax Consulting Services		Susan Wan	Arthur Kiperberg		Linda Doering		Ron Boches								
Fin-8	Property Tax Services		Linda Doering	Paula Leaverton		Linda Doering		Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch	Joseph Weber		Linda Doering		Ron Boches								
D	Operations															
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard	Mark Phillips		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard	Marie Jordan		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher	Gary Bennett		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-4	Electric Engineering and Design		Chris Brouillard	Bob Brawley		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-5	Resource and Workload Planning		Chris Brouillard	Jim Patterson		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard	Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard	John Gavin		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-8	Vegetation Management		Kurt Demmer	Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell							12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer	Christopher Gibb / Robert Freshong		Kurt Demmer	7/12	Dan Bunszell							2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer	James Kelly		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer	James Kelly		Kurt Demmer	7/12	Dan Bunszell							11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer	James Kelly		Kurt Demmer	7/12	Dan Bunszell							11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard	Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-14	Relay and Protection		Chris Brouillard	Mark Peterson		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-15	Codes and Standards		Tim Deppmeyer	Girard Purdy		Kurt Demmer	7/12	Dan Bunszell							10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance		Tim Deppmeyer	Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							1/16/2013	
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12 Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell								
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer	Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell								
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley	Carol White		Bill Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry	Sean Monagan		Bill Sherry		Sean Monagan								
D.3	Energy Control & Supply															
Energy Supply-1	Electric Network Control		Norm Gallagher	Mike Gallagher		Chico DaFonte		Mike Gallagher								
Energy Supply-2	Electric Load Forecasting		Chico DaFonte	Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder								
Energy Supply-3	Energy Procurement Services		Chico DaFonte	Margaret Janzen		Chico DaFonte		Margaret Janzen							1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte	Margaret Janzen		Chico DaFonte		Margaret Janzen								
Energy Supply-5	Distributed Generation Services		Chris Brouillard	Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan							3/28/2013	
	Project Management															
Project Mgt-1	Project Management Services		Chris Brouillard	Daniel Glenning		Rich MacDonald		David Way							3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering	Patrick Pensabene		Rich MacDonald		David Way								
D.6	Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott	Timothy Woycik		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott	Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott	Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012

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Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 17)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
Security																	
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich								
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich								
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico							3/28/2013	
Supply Chain and Inventory Management																	
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman								
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner								
E Customer Services Support																	
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Fyfe	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster								
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone								
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone								
F Regulatory Support																	
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme								
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme								
G Records Management																	
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith								
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith								
H IT Transition Services																	
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley								
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley								
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley								
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley								
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley								
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley								
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley								
IT-8	IS Emery Management Systems (EMS)		David Carleton		Bill Mays		David Carleton		Madalyn Hanley								
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley								

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

March 2013
N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	4,782.00	-	4,782.00	4,782.00
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	4,782.00	-	4,782.00	4,782.00
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	3,611.44	3,611.44	7,222.88	7,222.88
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	3,611.44	3,611.44	7,222.88	7,222.88
Planned Major Mtn	-	-	-	1,745.43	-	1,745.43	1,745.43
Emergency Mtn & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	30.17	-	30.17	30.17
Electric Eng & Design	-	-	-	25,438.89	-	25,438.89	25,438.89
Resource & Workload Planning	-	-	-	1,632.87	-	1,632.87	1,632.87
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	(3,200.96)	-	(3,200.96)	(3,200.96)
Sub Mtn Programs /Engineering	-	-	-	54,458.53	-	54,458.53	54,458.53
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	59.60	-	59.60	59.60
Electric Lab	-	-	-	1,460.28	-	1,460.28	1,460.28
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	474.95	3,033.28	3,508.23	3,508.23
Relay & Protection	-	-	-	1,190.03	-	1,190.03	1,190.03
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	8,111.87	-	8,111.87	8,111.87
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	60,484.77	-	60,484.77	60,484.77
Network Strategy & Planned Major Mtn	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtn Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	(621.08)	(621.08)	(621.08)
Gas Support/Workload Planning	-	-	-	-	161.32	161.32	161.32
Meter Ops/Meter Shop	-	-	-	-	2,719.36	2,719.36	2,719.36
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	(2,235.93)	(2,235.93)	(2,235.93)
Operations	-	-	-	151,886.43	3,056.95	154,943.38	154,943.38
Energy Efficiency	-	-	-	2,116.46	-	2,116.46	2,116.46
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,116.46	-	2,116.46	2,116.46
Network Control	-	-	-	(55,324.78)	-	(55,324.78)	(55,324.78)
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	899.93	-	899.93	899.93
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	40.62	-	40.62	40.62
Gas Control	-	-	-	-	16,353.02	16,353.02	16,353.02
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	(850.36)	(850.36)	(850.36)
Gas Load Forecasting	-	-	-	-	1,550.93	1,550.93	1,550.93
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	(54,384.23)	17,053.59	(37,330.64)	(37,330.64)
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	166.98	-	166.98	166.98
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,434.95	1,434.95	1,434.95
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	166.98	1,434.95	1,601.93	1,601.93
Site Services	-	-	-	-	24,095.83	24,095.83	24,095.83
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	24,095.83	24,095.83	24,095.83
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 04/12/2013
Invoice #: 800018215
Terms: Net 20

Initial Billing for Transition Services Activity: March 2013
Final Billing for Transition Services Activity: N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	13,172.24	61,753.75	74,925.99	74,925.99
Meter Rdg, Billing & Payment Processing	-	-	-	66,189.51	42,894.40	109,083.91	109,083.91
Collections Support	-	-	-	11,631.17	-	11,631.17	11,631.17
New Business Admin	-	-	-	12,003.64	82.48	12,086.12	12,086.12
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	(1,506.39)	-	(1,506.39)	(1,506.39)
Customer Service	-	-	-	101,490.17	104,730.63	206,220.80	206,220.80
General	-	-	-	8,703.43	7,540.13	16,243.56	16,243.56
Regulatory Reporting	-	-	-	-	(1,961.18)	(1,961.18)	(1,961.18)
Regulatory Support	-	-	-	8,703.43	5,578.95	14,282.38	14,282.38
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	-	-	-	38,416.94	43,316.41	81,733.35	81,733.35
Collaboration Services	-	-	-	-	-	-	-
Data Centers	-	-	-	-	-	-	-
Client services	-	-	-	-	-	-	-
Contracts & Licenses	-	-	-	3,118.33	5,791.18	8,909.51	8,909.51
Infrastructure Services	-	-	-	93,343.09	20,219.40	113,562.49	113,562.49
Networking Support	-	-	-	-	-	-	-
EMS/SCADA	-	-	-	1,131.14	-	1,131.14	1,131.14
Security Services	-	-	-	-	-	-	-
IT	-	-	-	136,009.50	69,326.99	205,336.49	205,336.49
TOTAL	-	-	-	354,382.18	228,889.33	583,271.51	583,271.51

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

D - Gas Operations TSA Status Update - March 2013

Attending: Dan McNamara, National Grid
Gwyn Cassetty, Liberty Utilities
Rich MacDonald, Liberty Utilities (via phone)

Regrets: n/a

Date: March 5, 2013

1.0 Review Checklist – No changes

2.0 Transition Update

On Tuesday March 5, 2013 a meeting was held at Liberty Utilities 130 Elm St Manchester, NH office to review the status of Gas TSA's #1-17.

All seventeen TSA's were reviewed as to current status as well as discussion of schedule to close remaining TSA's.

Status Update : TSA's cancelled – Gas Op's 7
TSA's closed – Gas Op's 2,15
TSA's in closing process currently - Gas Op's 17
TSA's on track for closure in April-June - Gas Op's 5,8,9,11,14
TSA's on track for closure in July-Aug - Gas Op's 12,12a,12b,13
TSA's on track for closure in Sept- December - Gas Op's 1,3,4,6,10
TSA never opened – should close pending review – Gas Op's 16

A number of TSA's are currently only needed to provide data to Liberty. The plan is to review and perhaps consolidate under one open TSA rather than keeping multiple TSA's open. Liberty is formulating plan for joint review. No TSA's will be consolidated unless approved by both entities.

3.0 Issues

The only concern seems to be regarding timing/progress of work management system implementation at Liberty in fall of 2013. Any delays could impact closure of TSA's in the Sept-December timeframe.

D - Gas Operations TSA Status Update - March 2013

Attending: National Grid (Customer Fulfillment) - Eileen Reardon
Liberty Utilities - Rich MacDonald (Gas)

Regrets: n/a

Date: April 5, 2012

1.0 Review Checklist – No changes

2.0 Transition Update

Transition of Gas Customer Fulfillment Work - It was identified that gas service relocations and service abandonments was work that could be transitioned rather quickly. Liberty will be taking these calls directly and arranging appropriate site visits. They will be taking the work on in entirety (customer communication, payments, work order/packet creation and scheduling). Eileen Reardon and Rich MacDonald will work on transition steps by end of April, with target to transition in May/June timeframe.

In the Commercial New Business Market, National Grid will be transitioning the Engineering analysis to Liberty directly by end of month. All engineering records will be created and analyzed within Liberty (National Grid will continue to create the work order/packet).

National Grid will continue to support the Growth (sales) work until the October time frame. As of now, Liberty does not have the resources within the sales organization to support. Liberty still does not have lead management systems in place.

3.0 Issues - None

D.3 - Energy Supply TSA Status Update - March 2013

Attending: Michael Gallagher, National Grid
Norm Gallagher, Liberty Utilities

Regrets: n/a

Date: March 19, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

The transition of the electric control center will be pushed back to Spring 2014, with Liberty targeting end of March / beginning of April. Originally the transition was scheduled for December 2013. The schedule was changed at the request of their EMS vendor. The single EMS will be used for electric and gas, with implementation of the gas system by end of 2013 followed by the electric system in Spring 2014.

No transition services have terminated yet.

3.0 Issues – None

D.6 - HS&E TSA Status Update - March 2013

Attending: Timothy Woycik (National Grid)
Michele Leone (National Grid)
Michael Knott (Liberty)
Mary Casey (Liberty)

Regrets: n/a

Date: March 27, 2013

1.0 Review Checklist – No changes

2.0 Transition Update

No scope changes to remaining service agreement (Energy North HS&E-5, Site Investigation and Remediation); all other TSA's terminated last October.

Sixteen HS&E's terminated last October; one remaining TSA open and in use.

3.0 Issues

No issues or problems to report with TSA. Question came up about SAP issues and effects on TSA billing, but specific charges from National Grid to support HS&E-5 are acceptable to both parties.

D.6 - Supply Chain TSA Status Update - March 2013

Attending: Craig Dikeman, National Grid
Richard Foley, Liberty Utilities

Regrets: n/a

Date: March 18, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

As of 3/18/13, the following TSA's remain open:

1. Granite State Electric TSA #2 – Materials Management System Support
2. Energy North TSA #2 – Materials Management System Support

Rich would like to keep these 2 TSA's open through the early summer months to cover any need for materials from National Grid warehouses as he becomes more familiar with the needs of Liberty, specifically on the electric side of the business. Rich feels that we can target the June/July timeframe as a realistic goal to close these 2 remaining TSA's between National Grid and Liberty.

As of 3/18/13, the following TSA's have been closed:

1. Granite State Electric TSA #1 – Supply Chain Management
2. Granite State Electric TSA #3 - Supplier Contracts
3. Granite State Electric TSA #4- Access to Seller's Warehouse
4. Energy North TSA #1 – Supply Chain Management
5. Energy North TSA #3 - Supplier Contracts
6. Energy North TSA #4- Access to Seller's Warehouse

We will continue to meet regularly and work towards successful closure of the remaining open TSA's.

3.0 Issues - None

F - Regulatory TSA Status Update – March 2013

Attending: ChristiAne Mason
Sarah Knowlton
Michael Laflamme
William Richer
Teresa Burns
Ann Leary

Regrets: Jeanne Lloyd

Date: April 1, 2013

1.0 TSA Scope changes or Requests for Scope Changes

- None

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2.0 Transition Update

- Energy North

- Marc Savoie (MS) training substantially completed. MS is preparing regulatory reports on his own.

- Ann Leary still performing high level review, but no data validation

- ChristiAne Mason to discuss Gas R&P service TSA termination with Marc S and report back at next meeting

- Granite State

- Discussed REP/VMP filing due 5/15

- Jim Bonner helping a bit with this filing

3.0 Issues

- Meera Reynolds has returned on a part time basis

- Discussion of resource issues including a Liberty search for a regulatory manager and temporary replacement for Meera

4.0 Termination of Services – Number complete

- None complete

G - Records Management TSA Status Update - March 2013

Attending: Sarah Knowlton – Liberty Utilities
Jay Maloney – National Grid

Regrets: None

Date: March 29, 2013

1.0 Review Checklist – No changes to Leads or Service Reps

2.0 Transition Update

National Grid and Liberty Utilities have identified approximately 1,225 boxes of records stored at Iron Mountain that contain Energy North and Granite State records. National Grid has provided a list of the boxes to Iron Mountain for them to transfer to the newly established Liberty Utilities Iron Mt. account. The transfer will be done electronically, with the boxes remaining in the warehouse(s), and the metadata about the boxes (contents, dates, etc) being moved to the new Liberty account.

National Grid has prepared 11 boxes of Real Estate related documents and some corporate documents to be transferred to Liberty Utilities. Judi Coulombe of Liberty Utilities is arranging for the pickup of these boxes from National Grid's location at 40 Sylvan Road – Waltham, MA. Contact at Waltham is John Curran – IRM Dept. W1.037

3.0 Issues

All boxes that contained both Granite State and legacy National Grid records have been reviewed and the Granite State records have been removed and packed into boxes being transferred via the Iron Mountain process.

The pickup of the Real Estate boxes by Liberty Utilities is still pending. Need to arrange with Judi Coulombe at Liberty Utilities.

Business leads within National Grid and Liberty are regularly conferring regarding the transfer of other records maintained in departments at National Grid. Sarah Knowlton will be following up with Liberty business leads to determine which business areas have completed the transfer and which remain.

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report